



Privacy Policy

1. BackIT's commitment to maintaining your privacy

BackIT's Privacy Statement has been created because we value our users and recognise their right to keep personal information private. This statement discloses our information gathering and dissemination practices for BackIT Online Backup.

2. Collecting information on BackIT Online Backup website visitors

BackIT Online Backup collects information on our site visitors collectively including which sections of the site are most frequently visited, how often and for how long. This data is always used as aggregated, non-personal information. BackIT Online Backup utilises this information to improve and enhance our services by monitoring the areas on the site which are most popular to you. This aggregated information may be shared with BackIT Online Backup partners to provide them with an overview of how BackIT Online Backup visitors use the site. This is done for the purposes of providing you with a more efficient site.

IP Addresses

BackIT Online Backup's web servers gather your IP address to assist with the diagnosis of problems or support issues with our services. Again, information is gathered in aggregate only and cannot be traced to an individual user.

3. Credit Card Details

Credit Card details are only stored for the processing of payment and will be deleted once payment is processed. Recurring billing is done via Paygate.

5. Email communications from BackIT Online Backup

BackIT Online Backup also provides you with selected information about our service and website changes in our email newsletter. This free service is sent to registered users and provides the option of opting out of receiving these. BackIT Online Backup may also make you aware of additional products and services which form part of your relationship with BackIT Online Backup.

6. Your Backup Data

BackIT Online Backup staff do not have access to your data backups, access is only possible through your username and password which you created on signup. All data that is backed up is encrypted and secured in transit. See terms and conditions on www.backitonline.co.za.

9. Feedback

BackIT Online Backup welcomes ideas and feedback about all aspects of the site. BackIT Online Backup stores feedback that users send to us. This feedback will be used to administer and refine the service and may be shared with BackIT Online Backup partners either in aggregate form or with specific identifying characteristics removed.

In some instances you may provide comments to us regarding our services. These comments may be displayed on our website to other users, if you do not wish for your comments to be displayed please email webmaster@Backitonline.co.za. and we will remove your comments.

10. Privacy & Site Changes

From time to time, BackIT Online Backup may review and update its privacy statement. Revised versions will be updated on the website.